

# Xecute Subscription Services Refund

At Xecute, we strive to offer flexible and fair options for our subscribers. We appreciate your choice to use our services and provide clear guidelines to ensure your satisfaction and understanding of our subscription and refund policies.

## Subscription Cancellations

- **Cancellations at Any Time:** Subscribers can cancel their subscriptions at any time directly through our website. To cancel, simply log in to your account, navigate to the subscription settings, and select the cancellation option.

## Refund Policy

- **7-Day Refund Period:** If you are not fully satisfied with our subscription services, you can request a full refund within 7 days of the subscription start date or the date of any subsequent renewal. This policy is designed to give you enough time to evaluate our services and decide if they meet your needs.
- **How to Request a Refund:** To request a refund within the 7 day period, please contact our Customer Support team via email on your account, with your account details and the reason for the refund request. Our team will review and process your request and issue a refund to your original payment method within 7-10 business days from the approval date.
- **Cancellation Without Refund Request:** If you cancel your subscription after the 7-day refund period, your cancellation will take effect immediately, but your access to the subscription services will continue until the end of your current billing cycle. No refunds will be issued for cancellations made outside of the 7 day refund period.

## Non-Refundable Circumstances

- Refunds are only available within the 7 day period following the initial subscription or any renewal. Requests made after this period will not be eligible for a refund.
- We do not offer refunds for partial billing periods or months, except during the initial 7-day refund period.

## Changes and Updates

You may upgrade or downgrade your subscription plan at any time through our website. Any changes will be effective immediately, and the new rate will be applied to your next billing cycle.

## **Contact Information**

Should you have any questions or need further clarification about our refund policy or subscription services, please do not hesitate to contact us. We are here to support you and ensure your satisfaction with our services.